

## **SMS Service Terms and Conditions**

Paragon Computing Solutions LLC

1. By providing your mobile phone number and opting in, you consent to receive SMS messages from Paragon Computing Solutions LLC. The SMS service by Paragon Computing Solutions LLC is strictly limited to customer support and service-related communications, transactional or informational messages, account-related notifications, compliance with applicable legal and carrier requirements, and the improvement of our services and communication processes. The SMS Service is not used for marketing purposes.

2. You can cancel the SMS service at any time. Just text "STOP" to the SMS number. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.

3. If you are experiencing issues with the SMS service you can reply with the keyword HELP for more assistance, or you can get help directly by sending an email to [support@goparagon.com](mailto:support@goparagon.com) or calling +1(866) 971-0940.

4. Carriers are not liable for delayed or undelivered messages

5. As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency varies depending on your account activity. You will only receive messages related to activity on your account, such as updating you on the status of transactions, or requesting additional transaction related information. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

6. If you have any questions regarding privacy, please read our privacy policy: <https://goparagon.com/privacy-policy/>

